

Healthcare Homes Group Limited

The Old Vicarage Care Home

Inspection report

The Old Vicarage
Leigh
Sherborne
Dorset
DT9 6HL

Tel: 01935873033

Website: www.theoldvicarage-leigh.co.uk

Date of inspection visit:
18 March 2021

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30 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

The Old Vicarage is a residential care home registered to provide care for up to 41 older people who require personal care. The home does not provide nursing care. At the time of inspection there were 36 people living in the service.

We found the following examples of good practice.

People using the service said they felt safe and well cared for. Comments included, "They (staff) have worked very hard to keep COVID away from us" and "I feel safe. Never safer in my life. Staff couldn't be more kind and thoughtful. It is a wonderful place".

The provider had detailed policies and procedures to manage any risks associated with the COVID-19 pandemic. This included the management of people with a COVID-19 positive diagnosis.

Measures were in place to prevent the spread of infection by visitors to the service. All visitors were required to have a lateral flow test and to complete a health screening risk assessment on arrival. People living in the service and their family and friends were supported to maintain contact through a range of methods including visit appointments in a 'pod', video calls and the telephone calls.

A programme of regular COVID-19 testing for people living at the service and staff had been established. The testing programme reflected national guidance.

There was an ample supply of personal protective equipment (PPE) for staff and visitors to use. PPE supplies were seen throughout the building and easily accessible. Staff had received infection prevention and control training along with additional training relating to COVID 19 and the use of PPE. We observed staff using PPE correctly during our inspection. Clear signage and information were in place throughout the building to remind staff and visitors of their responsibilities.

The premises were clean and hygienic. Housekeeping staff had received relevant training and had the equipment and products needed to ensure good practice and hygiene standards were maintained.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 18 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.