

Ashmere Derbyshire Limited

# The King William Care Home

## Inspection report

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Date of inspection visit:  
24 February 2022

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

The King William Care Home is a residential care home providing personal and nursing care for 23 people at the time of the inspection, some of whom were living with dementia. The service can support up to 28 people in one adapted building with a lift to the first floor.

We found the following examples of good practice.

The provider kept in touch with relatives and discussed visiting options in line with government guidance. Some people had identified essential care givers.

Staff supported one to one activity to happen for people who were isolating in their rooms to reduce the impact of isolation.

Staff competence checks were completed to ensure safe practices in hand hygiene and donning and doffing of PPE. Staff signed to confirm COVID-19 updates shared by the provider have been read.

The provider implemented the regular use of a disinfecting fogging machine throughout the service for enhanced disinfection

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# The King William Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 24 February 2022 and was unannounced.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider followed government guidance in relation to visitors in the care home. Arrangements had been made to ensure people maintained regular contact with family and friends, including the facilitation of video calls and using mobile phones. Some people had identified essential care givers.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

We have also signposted the provider to resources to develop their approach.