

Richmond Fellowship (The) Winston House

Inspection report

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Winston House is a 'care home', which provides care and support for up to 25 people with mental health support needs. At the time of our inspection there were 22 people living in the service.

We found the following examples of good practice.

Visitors to the service had their temperature taken and wore personal protective equipment (PPE). Visitors who were not regularly tested for COVID-19 as part of a testing programme were asked to undertake a Lateral Flow Test (LFT) before entering the building. These tests take 30 minutes to receive a result.

The service had an ample supply of PPE. All staff had received training in the correct use of PPE, and how to take it off and put it on safely.

People were supported to have regular contact with their families and friends either by meeting them in the community or through video and telephone calls.

One person living at the service told us, "I feel very safe because staff take the virus seriously". They also described to us how the service promoted social distancing and encouraged people to wear face masks.

Regular COVID-19 testing for all people and staff living and working in the service was regularly carried out.

The building was clean and free from clutter. Cleaning of the service, including frequently touched surfaces, had increased to reduce the risk of transmission of infection. There were ample supplies of cleaning equipment to reduce the spread of infection.

The service supported staff to travel to work safely without the need to use public transport. If necessary, the service paid for staff to access work via a taxi. Where possible staff worked from home to limit the amount of people in the building.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Winston House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 02 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.