

Islington Social Services

Islington Social Services - 3 Wray Court

Inspection report

3 Wray Court
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07 January 2022

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

3 Wray Court is a home providing residential care and support for eight people with learning disabilities. The service is run by Islington Council Social Services department. The care service has been developed and designed in line with the values that underpin the Registering the Right Support, Right Care, Right Culture and other best practice guidance. These values include choice, promotion of independence and inclusion. People with learning disabilities and autism using the service can live as ordinary a life as any citizen.

We found the following examples of good practice.

The service provider had kept guidance up to date around visiting arrangements and other safety guidance throughout the pandemic. This had helped to minimise negative impacts that people experienced not only around lockdowns but also how the home could re-open for visits by families.

A recent COVID-19 outbreak had occurred and the home quickly implemented safety measures to manage the situation. At the time of our visit it was positive to note that no-one was infected by COVID-19 and the short-term restriction on visiting, which had been implemented after advice from public health colleagues, was to be lifted shortly.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

The service was safe.

Further information is in the detailed findings below.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 7 January 2022 and was unannounced.

Is the service safe?

Our findings

- The deputy manager told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures. The deputy manager explained that the service used familiar regular staff from a staffing agency and this had helped to manage times when some staff had needed to self-isolate. All permanent staff had now returned to work.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed and had done so in response to a recent outbreak.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance. A temporary halt on visiting had been implemented as advised by local Public Health England and this was due to be lifted a few days after this visit took place.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19. We were told by the deputy manager that all staff had also received a recent booster vaccination.