

Meridian Healthcare Limited

The Oakes Care Centre

Inspection report

Willwood Avenue
Huddersfield
HD3 4YA

Tel: 01484485530

Date of inspection visit:
26 May 2021

Date of publication:
09 June 2021

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

The Oakes Care Centre accommodates a maximum of 60 people; there are accommodation and communal areas located on both the ground and first floor. The home provides care and support to people who are assessed as having personal care and support needs. The first floor provides accommodation specifically for people living with dementia. There were 48 people living at the home at the time of the inspection.

We found the following examples of good practice.

Information was displayed at the entrance of the home to inform visitors of the infection control procedures in place. Temperature checks were completed, along with a lateral flow test to establish if visitors had any symptoms of COVID-19 before coming into the home.

New admissions were tested for COVID-19 and the results were known before they were admitted to the home. All new admissions were isolated in their bedrooms for a period of time in line with current guidance.

Zoning arrangements were used when people had tested positive for COVID-19 and needed to self-isolate in certain areas of the home such as bedrooms. COVID-19 testing was in place for people using the service and staff.

We observed the home to be clean and tidy, with domestic staff carrying out their duties throughout the day. Outdoor facilities were used when better weather allowed.

Cleaning schedules had expanded to address more at-risk areas of the building. For example, high contact areas such as handrails were regularly cleaned throughout the day. Hand sanitising points were readily accessible throughout the home and we observed staff using these frequently.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

The Oakes Care Centre

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 26 May 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured the provider was preventing visitors from catching and spreading infections.
- We were assured the provider was meeting shielding and social distancing rules.
- We were assured the provider was admitting people safely to the service.
- We were assured the provider was accessing testing for people using the service and staff.
- We were assured the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.
- We were not always assured the provider was using PPE effectively and safely. We saw some members of none care staff were not routinely wearing their face mask appropriately.
- We were assured the provider was promoting safety through the layout and hygiene practices of the premises. However, some furniture in the dining rooms and communal lounges required deep cleaning.

We have also signposted the provider to resources to develop their approach.