

The Homewell.Curlew Practice

Inspection report

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Date of inspection visit: 3 July 2019
Date of publication: 02/08/2019

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Are services well-led?

Good



Overall summary

We carried out an annual regulatory review of The Homewell.Curlew Practice in April 2019 as part of our new programme. The practice's annual regulatory review did not indicate that the quality of care had changed in relation to the key questions. The purpose of this inspection was to follow up on the previous breach to regulations. At a previous inspection of The Homewell.Curlew Practice on 7 June 2018, we rated the practice as Good for providing Safe, Effective, Caring and Responsive services. However, we rated the practice as Requires Improvement for providing Well-led services. We carried out an announced focussed follow up inspection on 3 July 2019 to inspect Well-led.

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and

- information from the provider, patients, the public and other organisations.

We have now rated Well Led as Good.

We rated the practice as Good for providing Well Led services because:

- The practice had addressed all the issues raised at the previous inspection, as described in the supporting evidence table.
- The practice had a culture which drove high quality sustainable care.
- There were governance structures and systems which were regularly reviewed.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGPChief
Inspector of General Practice

Our inspection team

Our inspection team was led by a CQC lead inspector.
The team included a GP specialist advisor.

Background to The Homewell.Curlew Practice

The Homewell.Curlew Practice is located at Havant Health Centre, Civic Centre Road, Havant, Hampshire PO9 2AY.

The practice provides services under a general medical services contract. The practice has approximately 15,200 registered patients. The population includes an area of high deprivation. The practice is part of the NHS South Eastern Hampshire Clinical Commissioning Group.

The practice is registered with the Care Quality Commission to carry out the following regulated activities - diagnostic and screening procedures, surgical procedures, family planning, maternity and midwifery services and treatment of disease, disorder or injury.

The practice's clinical team consists of five GP partners, four salaried GPs, two retainer GPs (a retainer GP is a GP

receiving support to help them remain in general practice), five advanced nurse practitioners, (one of whom is also a partner in the practice), two practice nurses, and five health care assistants. There is one business manager, supported by a team of receptionists led by a reception manager and an administrative and secretarial team.

The practice has opted out of providing an out-of-hours service. Patients are able to access an extended hours service run by South East Hampshire Primary Care Alliance of which the practice is a member.

You can access practice information online at www.homewellpractice.co.uk.