

Moorhouse Care Services Ltd

Moor House Residential Care Home

Inspection report

Vicarage Road
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04 March 2021

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Moor House Residential Care Home provides accommodation and personal care for up to 24 people across two floors. At the time of our inspection 22 people were living at the service, some of whom were living with dementia.

We found the following examples of good practice.

Staff and people using the service were participating in regular testing for COVID-19. This was done through a combination of both rapid tests that returned results at the home and tests that were sent away for analysis. Visitors were required to complete a rapid test prior to entering the building.

The provider had plans in place in the event of an outbreak including portable Personal Protective Equipment (PPE) stations that could be stocked with a hand sanitiser dispenser and space for other PPE.

The provider had created a designated room separating visitors with a clear screen and a microphone system for people to have regular contact with their relatives. Visitors were able to access the visiting room via the garden and did not need to enter residential areas of the care home. There was a booking system in place and people were able to see their relatives whilst the risk of COVID-19 transmission into the home was reduced.

The provider had considered the impact of new admissions to the service and had systems in place to ensure people were admitted to the service safely. We observed staff following current guidelines relating to the isolation period and entering and leaving the room of a person who was newly admitted.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Moor House Residential Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 4 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.