

Contemplation Homes Limited

Crossways Nursing Home

Inspection report

86 Hookhams Lane
Renhold
Bedford
Bedfordshire
MK41 0JX

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24 February 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Crossways Nursing Home is a care home service with nursing. Some bedrooms have ensuite facilities. There were also shared bathrooms, other communal areas and a garden for people to use. The service is registered to support up to 30 people. At the time of the inspection there were 18 people living at the service.

We found the following examples of good practice.

There were systems in place to support safe visiting such as screening questions, temperature checks and checks on lateral flow tests and for professional visitors, checks on vaccination status. There were designated visitor areas including the use of a pod for those who wished to use it. People and relatives were happy with current visiting arrangements.

The service had good signage to inform people and visitors about the risks of COVID-19 and how to reduce them to keep everyone safe.

Staff had received training in infection prevention and control (IPC) as well as how to safely put on and remove Personal Protective Equipment (PPE) such as gloves, masks and aprons. Staff competence was checked by the registered manager and staff wore PPE correctly and told us they had plenty of supply.

The service was clean and tidy and well maintained. The registered manager conducted audits to check quality standards and ensure guidance was being followed. Policies were in place to guide staff on how to work safely should there be an outbreak of COVID-19.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Crossways Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 24 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider promoted safe visiting in the service in line with current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.