

Pathways Care Group Limited

Fairholme

Inspection report

134-136 Beach Road
South Shields
Tyne and Wear
NE33 2NG

Tel: 01914546598

Date of inspection visit:
28 July 2022

Date of publication:
24 August 2022

Ratings

Overall rating for this service	Good ●
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Fairholme is a residential care home which provides personal care for up to 22 people. The service supports people living with mental health needs. At the time of our inspection 21 people were using the service.

We found the following examples of good practice.

- Systems were in place to prevent people, staff and visitors from catching and spreading infections.
- Additional cleaning of all areas and frequent touch surfaces was being carried out regularly.
- People were supported to understand the pandemic and the need for infection prevention and control (IPC) measures, such as staff wearing face masks.
- Staff participated in a regular testing programme.
- Staff wore appropriate PPE and the service had ample PPE supplies.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Fairholme

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 28 July 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was supporting people living at the service to minimise the spread of infection.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was responding effectively to risks and signs of infection.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. Some of the bathroom and toilet facilities needed refurbishment so they could be cleaned effectively. The manager had already recognised this and plans were in place to address this.
- Visits to the service complied with current government guidance.