

Malhotra Care Homes Limited

Covent House

Inspection report

Durham Road
Birtley
Gateshead
Tyne and Wear
DH3 2PF

Tel: 01914104444

Website: www.prestwickcare.co.uk

Date of inspection visit:
23 March 2021

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29 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Covent House provides residential and nursing care for up to 63 older people. At the time of the inspection 63 people were using the service. Care is provided in four different units, covering residential care, nursing care and dementia care.

We found the following examples of good practice:

The home had sufficient supplies of appropriate PPE which was stored hygienically and kept safe and staff were provided with separate areas to put on and take off and dispose of PPE safely.

Staff were careful to maintain social distancing and wore appropriate PPE in line with current government guidance.

Staff demonstrated a good knowledge of how to support people that had tested positive or were showing symptoms of COVID-19.

The senior staff explained the quality systems they had in place to check the service was providing safe care.

All staff, including catering and housekeeping staff had undertaken training in infection prevention and control. This included putting on and taking off PPE, hand hygiene and other Covid-19 related training.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Covent House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 23 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.