

Vivo Medical Care Limited

High Meadows

Inspection report

High Meadow Close
Pinner
HA5 2HD

Tel: 02088681618

Date of inspection visit:
12 February 2021

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12 March 2021

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

High Meadows Care Home is registered to provide personal and nursing care for up to 45 people aged 65 years and over. At the time of inspection there were 24 people living at the home. Some of the people were living with dementia or had physical disabilities. The care home is purpose built and is situated in a residential area of Pinner.

We found the following examples of good practice.

There was hand sanitiser available at separate parts of the service including the entrance. There was also a personal protective equipment (PPE) and sanitiser station at the entrances to the three units; for example, the dementia unit, nursing unit and residential unit, with prominent signage and instructions to explain what people should do to ensure safety.

Staff supporting COVID-19 positive residents sought support from other staff to get food and drinks that were left at the PPE station outside the door in order to reduce the need for staff to continually doff and don their PPE, which included full length gowns.

Weekly, comprehensively recorded infection control training updates were given by the manager to all staff.

There was a designated lead for cleaning and decontamination within the service and there were also designated cleaners on each floor with their own cleaning trolleys.

There was a touch point cleaning schedule for each separate unit, with a cleaning schedule of eight times a day. Cleaning staff had to initial this form once they had completed the cleaning.

Communal areas such as outdoor spaces and garden areas were used creatively to help with infection prevention and control in good weather.

The service also carried out other risk assessments updated monthly such as the visitors and contractors risk assessments, personal care risk assessments, delivery of care and travel to and from work with public transport risk assessments. This was to ensure infection control and prevention risk was being identified and action taken to improve on any shortfalls.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

High Meadows

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 12 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.