

The Molebridge Practice

Inspection report

148 Kingston Road
Leatherhead
Surrey
KT22 7PZ
Tel: 01372 362099
www.themolebridgepractice.nhs.uk

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services safe?

Good 

Overall summary

This practice is rated as Good overall and in the safe domain. (Previously inspected March 2018 where it was rated as good overall and requires improvement in Safe)

From the inspection in March 2018 the practice was told they must:

- Ensure care and treatment is provided in a safe way to patients. By ensuring that actions required from the planned full fire risk assessment are implemented.

The full comprehensive reports can be found by selecting the 'all reports' link for The Molebridge Practice on our website at www.cqc.org.uk.

This inspection was an announced follow up inspection carried out on 7 March 2019, to confirm that the practice had carried out their plan to meet the legal requirements in relation to the breaches in regulations that we identified in our previous inspection on March 2018. This report covers our findings in relation to those improvements made since our last inspection.

Our judgement of the quality of care at this service is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information from the provider, patients, the public and other organisations.

The practice is rated as good overall and good for all the population groups.

The key question is now rated as:

Are services safe? – Good

At this inspection we found: -

- Fire alarms had been fitted throughout the building and all rooms contained smoke alarms.
- All staff had received fire safety training.
- A more in-depth fire risk assessment had taken place and the required actions completed.
- Fire evacuations had taken place and there was a weekly testing of fire alarms.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Our inspection team

This inspection was carried out by a CQC inspector.

Background to The Molebridge Practice

The Molebridge Practice is situated in Leatherhead, Surrey. The Molebridge Practice provides general medical services to approximately 6,200 registered patients. The practice delivers services to a slightly higher number of patients who are aged 65 years and over, when compared with the national average. Care is provided to patients living in residential and nursing home facilities and a local hospice. Data available to the Care Quality Commission (CQC) shows the number of registered patients suffering income deprivation is lower than the national average.

The practice is registered to two GP partners who do not work directly at the practice. Instead the practice is supported by long term locum GPs. However, the practice is actively trying to recruit salaried GPs. The practice also employs a practice nurse, a health care assistant and is supported by a team of reception and administration staff.

We informed the practice that their current Registered Manager registration was incorrect. The registration was for a GP who had recently retired from the practice.

Services are provided via a Primary Medical Services (PMS) contract (PMS contracts are negotiated locally between GP representatives and the local office of NHS England).

Services are provided from the following premises, and patients can attend either of the two practice premises. For this inspection we only visited the Fetcham Medical Centre.

North Leatherhead Medical Centre, 148 - 152 Kingston Road, Leatherhead, Surrey, KT22 7PZ.

Opening Times

Monday and Tuesday 8am to 1pm

Wednesday 1pm to 6.30pm

Thursday 1pm to 7pm

Friday 7.30am to 1pm

And Fetcham Medical Centre, 3 Cannonside, Fetcham, Leatherhead, Surrey, KT22 9LE.

Opening Times

Monday, Tuesday and Friday 1pm to 6.30pm

Wednesday 7.30am to 1pm

Thursday 8am to 1pm

During the times when one of the premises is closed, patients are able to access appointments from the other premises and evening appointments from the local hub providing extended hours from 6pm to 9pm during weekdays and weekend appointments between 9am to 1pm.

There are arrangements in place for services to be provided when the practice is closed and these are displayed at the practice, in the practice information leaflet and on the patient website.

For further details about the practice please see the practice website: www.themolebridgepractice.nhs.uk

The practice is registered with CQC to provide the following regulated activities:

Maternity and midwifery services

Diagnostic and screening procedures

Treatment of disease, disorder or injury

Surgical Procedures