

Knightingale Care Limited

Clarence House Care Home

Inspection report

Albert Street
Brigg
South Humberside
DN20 8HS

Tel: 01652650950

Date of inspection visit:
25 March 2021

Date of publication:
21 May 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Clarence House Care Home is a residential home that can accommodate up to 33 people, set out over two floors with some bedrooms having en-suite facilities. At the time of the inspection 30 people were using the service.

We found the following examples of good practice.

Visitors were required to complete a lateral flow test. National lockdown was in place at the time of inspection and only essential visits were taking place.

Staff had completed training on how to safely put on and take off their PPE. The provider had ensured specific areas were available for staff to change their PPE, and competency checks were completed. Staff received themed supervisions around infection prevention and control.

Staff monitored people for signs and symptoms of COVID-19. The provider knew what actions to take in the event anyone using the service or staff displayed symptoms of COVID-19, or received a positive test result. Staff and people who use the service were taking part in regular COVID-19 testing and the vaccination programme.

The premises were clean and hygienic with increased cleaning schedules.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Clarence House Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of the Care Quality Commission's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 25 March 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.