

Hill Brow Surgery PMS Practice

Inspection report

Hill Brow Surgery
Long Croft, Mapplewell
Barnsley
South Yorkshire
S75 6FH
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services effective?

Good 

Are services responsive?

Good 

Are services well-led?

Good 

Overall summary

We decided to undertake an inspection of this service following our annual review of the information available to us. This inspection looked at the following key questions, is the practice effective, responsive and well-led.

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We have rated this practice as good overall and good for all population groups.

We found that:

- Patients received effective care and treatment that met their needs.
- Staff dealt with patients with kindness and respect and involved them in decisions about their care.
- Following feedback from patients, the practice had reviewed how they organised and delivered services to meet patients' needs to provide access to care and treatment in a timely way.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Population group ratings

Older people	Good	
People with long-term conditions	Good	
Families, children and young people	Good	
Working age people (including those recently retired and students)	Good	
People whose circumstances may make them vulnerable	Good	
People experiencing poor mental health (including people with dementia)	Good	

Our inspection team

Our inspection team was led by a CQC lead inspector and included a GP specialist adviser.

Background to Hill Brow Surgery PMS Practice

Hill Brow Surgery PMS Practice is located at Hill Brow Surgery, Long Croft, Mapplewell, Barnsley, S75 6FH and consists of a main building and an annex referred to as the 'Gate House'. There is a branch surgery at 100 Rotherham Road, Smithies, Barnsley, S71 1UT.

The practice is registered with the CQC to carry out the following regulated activities - diagnostic and screening procedures, surgical procedures, family planning, maternity and midwifery services and treatment of disease, disorder or injury.

The practice has a contract with Barnsley Clinical Commissioning Group (CCG) which is made up of 33 general practices. The practice provides Personal Medical Services (PMS) and offers enhanced services for various immunisation checks. It has extended hours access, minor surgery, learning disability, alcohol and people living with dementia health check schemes.

When the practice is closed, out of hours cover for emergencies is provided by Barnsley Healthcare Federation out-of-hours service. The practice is currently part of a wider network of GP practices. At the time of our inspection there were 17,258 patients on the practice list.

The practice has ten GPs, an advanced nurse practitioner, an independent prescribing pharmacist, a paramedic, five practice nurses, four healthcare assistants, a business manager, a practice manager and an extensive administrative team.

Hill Brow Surgery PMS Practice is in one of the less deprived areas of Barnsley. The practice catchment area is classed as being within the fourth least deprived areas in England. The practice scored seven on the deprivation measurement scale; the deprivation scale goes from one to 10, with one being the most deprived. People living in more deprived areas tend to have greater need for health services.

National General Practice Profile describes the practice ethnicity as being 98.1% white British, 0.8% Asian, 0.2% black, and 0.7% mixed and 0.2% other non-white ethnicities.

The practice demographics show a slightly higher than average percentage of people in the 65+ year age group. The general practice profile shows that 58% of patients registered at the practice have a long-standing health condition, compared to 55% locally and 52% nationally.