

Villa Scalabrini

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Inspection report

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31 January 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Villa Scalabrini is a care home providing personal and nursing care to people over the age of 65. The service supported people who are living with dementia. The building was designed over two floors and contained three separate units. Each person had their own ensuite bathroom facilities. There were also some communal spaces such as lounges, dining rooms, gardens and kitchens.

We found the following examples of good practice.

Processes were in place to reduce risks of COVID-19. Such as visitors checked for signs and symptoms of infection by use of screening questions, temperature checks and results of lateral flow tests. Professional visitors and staff were also asked to prove their COVID-19 vaccination status. All visitors were asked to wear Personal Protective Equipment (PPE) such as masks, aprons and gloves and sanitise their hands regularly.

People were supported to maintain contact with friends and relatives by use of video and telephone calls, indoor and outdoor visits. People and relatives told us they were happy with the current visiting options and information that was shared with them.

Staff were observed to be wearing PPE correctly and told us they had access to more if needed. Staff told us they felt supported and safe working at the service.

The service was clean and tidy and had no mal odours. There were regular cleaning schedules in place for daily, weekly and monthly cleaning tasks. Visiting areas were cleaned in-between visits.

People and staff took part in a regular testing regime in line with current government guidance. For people who were unable to make decisions about testing or visiting for themselves, individual risk assessments and mental capacity assessments were in place and decisions made in their best interest.

Staff had received training on the use of PPE, COVID-19 and infection control. Their practice in these areas was assessed by senior staff and supported by training from external professionals, who gave positive feedback about the services infection control practices.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 24 January 2022 and was unannounced. We gave the service no notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider encouraged visiting from friends and relatives in order to support people's mental wellbeing. Due to the COVID-19 pandemic, not all relatives were comfortable to visit in people's bedrooms or shared spaces. For this reason the provider offered a variety of type of visits. These included internal visits in people's bedrooms, visiting in allocated visitors' rooms, outdoor garden visits and window visits. They also supported people to stay in contact using telephone and video calls and emails.
- For visitors who were travelling long distances or for those who were supporting people at the end of their life and needed to visit for longer periods, the provider offered accommodation onsite in a five-bedroom bungalow on the grounds.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.