

Dennis Moore - Care Ltd

The Acorns

Inspection report

Parkside
Hindley
Wigan
Greater Manchester
WN2 3LJ

Tel: 01942259024

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26 January 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

The Acorns is located in Wigan, Greater Manchester and is operated by Dennis Moore - Care Ltd. The home provides accommodation and personal care (including nursing) and is registered with CQC to provide care for up to 39 people.

We found the following examples of good practice:

On arrival to the home there was arrange of information displayed to inform visitors about any infection control procedures to be followed. Temperature checks were taken and a questionnaire completed to establish if people had displayed any symptoms of Covid-19.

Social distancing was adhered to within the home and we saw communal areas were appropriately spaced out to enable people to keep at least two metres apart. Additional changes had also been made to enable people to socially distance at meal- times, such as the installation of smaller kitchens on each floor to avoid people congregating together in the dining room.

Zoning arrangements were used when people had tested positive (for Covid-19) and needed to self isolate in certain areas of the home. Testing arrangements were in place for both staff and people using the service. People living at the home were also scheduled to receive their Covid-19 vaccination imminently.

Appropriate arrangement were in place for new admissions, such as requesting confirmation of a negative Covid-19 test before moving into The Acorns.

Enough personal protective equipment (PPE) was available and we saw staff wore it at all times during our visit.

We observed the home to be clean and tidy, with domestic staff carrying out their duties throughout the day. Windows were opened at various times during the day to assist with ventilation and outdoor facilities were used when better weather allowed.

There were enough staff to care for people safely, with staff receiving additional infection control training during the pandemic. Agency staff were used to fill any gaps in rotas where regular staff were unavailable.

Risk assessments were completed where certain groups may be at higher risk of contracting the virus. An appropriate infection control procedure was in place and regular infection control audits were undertaken to ensure standards were maintained. Contingency planning arrangements had also been implemented.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

No rating was awarded following this inspection. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

Inspected but not rated

The Acorns

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 26 January 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.