

Young Foundations Limited

Mowbray House

Inspection report

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Date of inspection visit:
18 January 2022

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Mowbray House provides accommodation for people who require nursing or personal care. The service provides care for up to 6 people with learning disabilities and sensory impairments including autism.

The accommodation was arranged over two floors, on the ground floor, there was a large kitchen and dining room, and two lounges that were used for activities and watching television. People's bedrooms were spacious and individually decorated. There was also a separate building in the grounds that one person accessed with the support of staff so they could take part in independent activities in a quiet area.

We found the following examples of good practice.

The home had policies and procedures to manage any risks associated with the COVID-19 pandemic. This included the management of people with a COVID-19 positive diagnosis.

People living in the home and their relatives were supported to maintain contact.

A programme of regular COVID-19 testing for both people in the home, staff, and visitors to the home had been implemented. All visitors, including professionals were subject to a range of screening procedures, including showing evidence of vaccination and a negative lateral flow test before entry into the home was allowed.

There was an ample supply of PPE for staff and any visitors to use. Hand sanitiser was readily available throughout the service. Staff had received training on the use of PPE and were planning an update. Hand washing guidance was available at sink areas, including in easy read format.

Daily cleaning schedules were implemented, and all staff were involved in undertaking touch point cleaning.

We found the following examples of good practice.

Staff were utilising a garden house to do visitor checks prior to admittance to the house, this was not accessed by people living in the home and provided increased safety for residents.

Staff were having daily lateral flow testing prior to shifts due to the vulnerability of the residents. They were required to report their results during the handover session before providing care to the residents.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Mowbray House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 18 January 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date. Staff were aware of correct guidance to keep residents safe but the policy was due to be reviewed following the inspection.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

We have also signposted and made suggestions to the provider to develop their approach to reviewing their infection prevention and control policy.

