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# Tulips Care Home III

## Inspection report

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25 March 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

### About the service

Tulips Care Home III is a 'care home'. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. Tulips Care Home III accommodates six people in one building across two floors. Each person has their own bedroom, and there are two communal bathrooms.

There was also a communal living room, kitchen and access to a garden. At the time of the inspection, the care home was supporting six people.

We found the following examples of good practice:

The provider followed best practice guidance to ensure visitors to the home did not introduce and spread COVID-19. Information and instructions for visitors were communicated before visits and displayed in the care home. Staff were adhering to personal protective equipment (PPE) and social distancing guidance.

People were supported to see their visitors, or when this was not possible, they were supported to speak to their families on the phone or via video call. The provider developed newsletters detailing events within the home to people's families.

The provider had an infection prevention and control (IPC) policy that outlined the requirement for isolation rooms for people infected with COVID-19 or people admitted to the home from the hospital or the community.

The provider had ensured staff who were more vulnerable to COVID-19 had a risk assessment in place, and where it was not safe for staff to be at work, they had a furlough scheme in place to protect staff and people.

A COVID-19 vaccination letter was given to people using the service to explain the vaccine and IPC requirements.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Tulips Care Home III

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 25 March 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.