

# Sharrow Lane Medical Centre

## Inspection report

129 Sharrow Lane  
Sheffield  
South Yorkshire  
S11 8AN

Tel: 0114 2556843

[www.sharrowlanemedicalcentre.co.uk](http://www.sharrowlanemedicalcentre.co.uk)

Date of inspection visit: 9 April 2019

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

## Ratings

### Overall rating for this location

Good 

Are services safe?

Good 

Are services effective?

Good 

Are services caring?

Good 

Are services responsive?

Good 

Are services well-led?

Good 

# Overall summary

We carried out an announced comprehensive inspection at Sharrow Lane Medical Centre on 9 April 2019 as part of our inspection programme of a new provider registration. The GP and staff working at the practice were the same as under the previous provider registration.

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

**We have rated this practice as good overall and good for all population groups.**

We found that:

- The practice provided care in a way that kept patients safe and protected them from avoidable harm.
- Patients received effective care and treatment that met their needs.

- Staff dealt with patients with kindness and respect and involved them in decisions about their care.
- The practice organised and delivered services to meet patients' needs. Patients could access care and treatment in a timely way.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.

Whilst we found no breaches of regulations, the provider **should:**

- Review staff recruitment monitoring checks to include regular locum GPs.
- Improve the process for tracking blank prescriptions to include their movement within the practice.

**Details of our findings and the evidence supporting our ratings are set out in the evidence tables.**

**Dr Rosie Benneyworth** BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

## Population group ratings

<b>Older people</b>	<b>Good</b>	
<b>People with long-term conditions</b>	<b>Good</b>	
<b>Families, children and young people</b>	<b>Good</b>	
<b>Working age people (including those recently retired and students)</b>	<b>Good</b>	
<b>People whose circumstances may make them vulnerable</b>	<b>Good</b>	
<b>People experiencing poor mental health (including people with dementia)</b>	<b>Good</b>	

## Our inspection team

Our inspection team was led by a CQC lead inspector. The team included a GP specialist advisor.

## Background to Sharrow Lane Medical Centre

Sharrow Lane Medical Centre is located at 129 Sharrow Lane, Sheffield, S11 8AN. The practice provides services to 3800 patients under the terms of the NHS general medical services (GMS) contract.

The provider is registered with CQC to provide the regulated activities, diagnostic and screening, surgical procedures, maternity and midwifery and treatment of disease, disorder or injury from this location.

This provider is registered with CQC as an individual GP (male). The team includes a female nurse practitioner, a phlebotomist, practice manager and a team of administration and reception staff. The practice use three regular locum GPs and are currently advertising for a practice nurse.

Information published by Public Health England rates the level of deprivation within the practice population as group four, on a scale of one to ten, level one represents the highest levels of deprivation and level ten the lowest. The age profile of the practice population is similar to others in the Sheffield Clinical Commissioning Group (CCG) area with 39% of patients being of a black and minority ethnic background.

The practice is open and offers morning and afternoon appointments between 8am and 6.30pm Tuesday, Wednesday and Friday and until 8.30pm Mondays and 4pm Thursdays. When the practice is closed patient telephone calls are diverted to the Sheffield out of hours service.