

Dr Syed Hamdani

Inspection report

14 Institute Road
Eccleshill
Bradford
West Yorkshire
BD2 2HX
Tel: 01274 637417

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services safe?

Good 

Overall summary

We carried out an announced comprehensive inspection at Dr Syed Hamdani on 16 November 2018. The overall rating for the practice was good, however we rated the provision of safe services as 'requires improvement'. The full comprehensive report for the November 2018 can be found by selecting the 'all reports' link for Dr Syed Hamdani on our website at .

This inspection was an announced focused inspection carried out on 14 June 2019 to confirm that the practice had made the required improvements in providing safe services.

Our key findings were as follows:

- The provider had undertaken a fire risk assessment and acted on any requirements.
- Comprehensive risk assessment activity had been undertaken in the areas of premises security and health and safety.

- An assessment regarding the risk of legionella had been reviewed and the findings acted upon. We saw that recommended actions were being undertaken and documented by the provider.
- The policy for adult safeguarding had been reviewed and was now sufficiently detailed and fit for purpose.
- An occupational health policy had been implemented and staff immunity status had been reviewed across the team.
- The recruitment policy for locum doctors had been reviewed and appropriate checks were consistently undertaken in line with the policy.
- Patients with a mental illness who did not attend for their appointments or collect medication were followed up by the provider to be assured that these patients were safe.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services

Population group ratings

Our inspection team

Our inspection team was led by a Care Quality Commission (CQC) lead inspector.

Background to Dr Syed Hamdani

Dr Syed Hamdani, also known locally as Eccleshill Village Surgery, is located at 14 Institute Road, Eccleshill, Bradford, West Yorkshire, BD2 2HX. The practice provides services for 3,268 patients under the terms of the General Medical Services contract. The practice buildings are accessible for those with a physical disability or mobility issues. In addition, the practice has on-street parking available for patients, immediately outside the premises.

The practice population catchment area is classed as being within a relatively deprived area in England (rated as level three), with a rating of one being the most deprived and ten the least deprived. The age profile shows that the practice is in line with the national average. Life expectancy of the practice population is also similar to other GP practices in the NHS Bradford Districts Clinical Commissioning Group (CCG) and the national average.

The National General Practice Profile states that 73% of the practice population is White British and 21% are from an Asian background.

Dr Syed Hamdani is registered with the Care Quality Commission to carry out the following regulated activities; diagnostic and screening procedures, family planning, maternity and midwifery services and the treatment of disease, disorder or injury.

The practice offers a range of enhanced local services including those in relation to:

- childhood vaccination and immunisation
- travel vaccinations
- Influenza and Pneumococcal immunisation
- Diabetic care

As well as these enhanced services the practice also offers additional services such as those supporting long term conditions management including spirometry for

lung conditions, 24 hour blood pressure monitoring, advice and support for alcohol misuse, weight loss and social prescribing including help in accessing welfare benefits.

Allied with the practice is a team of community health professionals that includes health visitors, midwives and members of the district nursing team.

The clinical team consists of a single GP (male) who works full time. He is supported by three locum GPs (two male, one female) who provide an additional four sessions a week. There is also a practice nurse and two health care assistants. They are supported by a practice manager along with a team of administrative and management support staff.

The practice appointments include:

- Pre-bookable appointments
- Urgent and on the day appointments
- Telephone consultations
- Home visits

Appointments can be made in person, via telephone or online.

Practice opening times are:

Monday 6.30am to 6.30pm, Tuesday to Friday 8am to 6.30pm. Appointments are scheduled throughout the day. Dr Hamdani offers extended hours on a Monday from 6.30am and routine appointments are also available through the extended hours scheme at a local hub; 6.30pm to 9.30pm Monday to Friday and 10am to 1pm Saturday and Sunday.

Out of hours care is provided by Local Care Direct, reached by dialling 111.

The previously awarded ratings are displayed as required in the practice and a CQC link was available on the practice's website.