

## Fairmont Residential Limited Fairmont Residential Limited

#### **Inspection report**

144 Chester Road South Kidderminster Worcestershire DY10 1XB

Tel: 01562634324 Website: www.fairmont-residential.com

#### Ratings

#### Overall rating for this service

Is the service safe?

Date of inspection visit: 11 August 2020

Date of publication: 26 August 2020

Inspected but not rated

**Inspected but not rated** 

## Summary of findings

#### **Overall summary**

Fairmont Residential Limited is a care home registered to support up to seven people who have a learning disability. At the time of the inspection, seven people were living there.

We found the following examples of good practice.

- Staff used pictorials and social stories to support people to understand how Covid-19 may affect their daily lives and the support they received from staff. For example, why staff were now wearing face masks, or explaining the reasons and process for taking a test for the virus.
- Clear guidance, also in pictorial form, was in place to promote social distancing rules when in communal areas of the home.
- Visiting relatives were asked to undertake a test for the virus before visiting their family member in the outdoor spaces of the home.
- Risk assessments to mitigate risk of infection had been completed for people to enable them to safely access activities within the community.
- Specific training around infection prevention and control for Covid-19 had been given to staff to promote awareness and reduce anxieties.

Further information is in the detailed findings below.

#### The five questions we ask about services and what we found

We always ask the following five questions of services.

#### Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated** 



# Fairmont Residential Limited

**Detailed findings** 

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 11 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

### Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.

• We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.

• We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.

• We were assured that the provider's infection prevention and control policy was up to date.