

# Tudor Views Limited

# Hamilton Court

## Inspection report

2 Hinstock Road  
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Birmingham  
West Midlands  
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Tel: 01215154955

Date of inspection visit:  
04 February 2021

Date of publication:  
02 March 2021

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

Hamilton Court is a care home which can provide care for up to 13 people. The home specialises in the care of people with a learning disability and mental health support needs. On the day of our inspection there were 13 people living in the home.

We found the following examples of good practice.

Staff had completed training to don and doffing of Personal Protective Equipment (PPE) correctly and wore it in line with current government guidance. There were PPE stations located in key areas throughout the home where staff could change their PPE.

People were supported to access a local park to pray in a socially distanced manner to maintain their cultural identity and wellbeing.

The provider had purchased a computer programme which translated the daily news into British Sign Language, as it was not originally on the broadcast, so people could keep up to date with current information related to the COVID-19 pandemic.

Staff supported people with a learning disability to understand and accept the requirement to wear face masks. They had discussions and played games where they paired pictures of staff wearing masks and not wearing masks so they could recognise staff when wearing PPE.

The home followed current guidelines when people were admitted to the home. New admissions to the home were tested for COVID-19 and required to isolate for 14 days. During this period, they were allocated their own staff member to ensure they had the support they required.

# The five questions we ask about services and what we found

We always ask the following five questions of services.

## Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

# Hamilton Court

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 04 February 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.