

The Hennessy Partnership Limited

The Hennessy Partnership's Bishops Way

Inspection report

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04 February 2022

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Bishops Way is a care home providing accommodation and personal care up to 15 people living with learning disabilities or mental health related needs in one building. At the time of this inspection, 15 people were living at the service.

We found the following examples of good practice:

The home had policies and procedures to manage any risks associated with the COVID-19 pandemic. This included the management of risks for people who had tested positive for COVID-19.

The home had a risk assessment in place for people who regularly declined COVID-19 testing.

The environment had been adapted to comply with guidance and ensured people and relatives were able to continue interacting safely.

Staff were using personal protective equipment (PPE) in the correct way.

Staff were observed correctly completing donning and doffing PPE.

There were sufficient supplies of personal protective equipment.

Hand hygiene points in bathrooms and along corridors were clean, accessible and fully stocked.

Provider ensured people were admitted into the service in line with admissions guidance for care homes.

People and staff participated in a regular testing programme.

Staff had completed training in infection prevention control and had understanding about their roles and responsibilities and the impact of the pandemic on the people.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

See below detailed findings.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 04 February 2022 and was announced. We gave the service 24 hours notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.