

Aston Care Limited

Glebe Villa

Inspection report

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Glebe Villa is a residential care home providing accommodation and personal care for up to seven people with a learning disability. At the time of this inspection there were seven people in residence.

We found the following examples of good practice.

We saw the communal areas of the home but did not go into any of the bedrooms. This was because we wanted to keep our movements in the home to a minimum, complying with the provider's visitor's policy.

The parts of the home we saw were clean and tidy. The care team maintained the cleanliness of the home but since the pandemic started had increased the frequency of cleaning. Three times a day they cleaned and sanitised the areas where people were in the home, paying attention to all touch-points. The registered manager monitored work practice and checked on cleanliness and staff compliance with wearing personal protective equipment (PPE).

Staff entered the home via the front door already wearing a face mask. A hand sanitising dispenser was sited on the wall in the hallway. GPs, community-based nurses or other allied health care professionals with a recent negative COVID-19 test also entered the home the same way. All visitors had to pre-book their visit, had to wear a facemask and complete the health questionnaire. They were not allowed to enter the home until a negative result from a lateral flow test was known.

The service had completed a visitor's risk assessment, and this included the procedure for arranging visits, the infection prevention and control procedures that were in place, and the testing process. The risk assessment stated the safety of the people who lived in Glebe Villa was at the heart of their care.

Staff socially distanced from their colleagues and people as much as they were able. The furniture in the lounge area had been spaced apart as much as the room allowed. However, this room was being used more often now because people were not going out for social activities. The seven people have lived together for many years as a family.

To support people to maintain contact with family and friends, the care team assisted people to have telephone calls or video calls so they could keep in touch. Activities away from the home had been restricted since the beginning of the pandemic but people were assisted to go out for a walk during quieter times of the day.

The home does not have any vacancies and therefore will not be admitting any new people to their service. One person had spent a period of time in hospital but only returned home after negative COVID-19 test and then had to isolate in their bedroom for a 14 day period.

The care team had all completed their mandatory online infection prevention and control training.

Additional training had been arranged on the correct procedures for donning and doffing PPE. The registered manager demonstrated to the care staff during team meetings these correct procedures. The care team were regularly tested for COVID-19: once a week with the full laboratory test (known as a PCR test) and twice a week with a lateral flow test. The people who live in Glebe Villa were tested each month however if were symptomatic they would be re-tested and isolated until test results known.

Those people registered with one GP practice had already received their first dose of the COVID-19 vaccine and the registered manager was in discussion with the seventh person's GP practice. Most of the care team had also already received their first dose.

The service have been able to keep COVID-19 out of the home. The service had updated all their infection prevention and control policies and procedures. They have a COVID-19 management plan in place should there be any outbreak of infection with the aim of preventing further spread of infection. The registered manager and provider had regular contact with community health service, the local authority COVID team and kept abreast of any changes in policy provided by Public Health England, CQC and the Department of Health and Social Care.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Glebe Villa

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 3 February 2021 and was announced.

Is the service safe?

Our findings

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks could be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.