

The Keepings Limited

# Birkdale Residential Home

## Inspection report

Station Hill  
Oakengates  
Telford  
Shropshire  
TF2 9AA

Date of inspection visit:  
24 January 2022

Date of publication:  
09 February 2022

Tel: 01952620278  
Website: [www.birkdalecarehome.co.uk](http://www.birkdalecarehome.co.uk)

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Birkdale Residential Home provides accommodation and personal care to up to 29 people. At the time of this inspection there were 26 people using the service.

We found the following examples of good practice.

Visitors were checked on arrival for proof of vaccination where it was applicable. On the day of the inspection a visiting professional was not allowed entry as they could not provide evidence, they had the vaccine. This showed the provider was following the correct government guidance.

We saw there was a plentiful supply of PPE throughout the building and staff were observed to be wearing it at all times.

The manager kept relatives up to date with any changes and people were receiving visits from their relatives in line with the current guidance.

Risk assessments were in place for people and staff regarding individual risk factors of COVID-19. Staff and people were regularly tested and had received COVID-19 vaccinations.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Birkdale Residential Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 24 January 2022 and was announced. We gave the service two hours' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider was facilitating visits for people living in the home

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. We found that some flooring was ripped and compromised which could lead to an infection control concern. Following the inspection, the provider sent us evidence of plans to replace the flooring.