

Beaumont Court Care Home Limited

Beaumont Court Care Home

Inspection report

Peter Shore Court
Beaumont Square
London
E1 4NA

Tel: 03333843884

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23 October 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Beaumont Court Care Home is a residential care home providing personal care for up to 48 adults. At the time of the inspection 46 people were living at the service.

Beaumont Court Care Home accommodates people in one building across two floors. 42 bedrooms have en-suite bathrooms and six bedrooms have their own toilet and sink, with access to a communal bath and shower room. There are communal living rooms, a communal dining area, a main kitchen and access to a secure garden.

We found the following examples of good practice.

- There were robust protocols in place for visitors upon entry to the home. Staff took visitors temperatures and were required to complete a questionnaire, which included the guidelines to be followed during the visit. A mobile sink had been put into the reception area to ensure visitors could wash their hands properly before entering. A personal protective equipment (PPE) station was also in the reception area in case visitors did not have their own PPE.
- Socially distanced garden and window visits had been taking place via an appointment booking system. Visitor numbers were limited at any one time to prevent the transmission of infection transmission. The provider had also been innovative and had arranged for relatives to see and speak to their family members through a protective hatch in the reception area.
- The provider had arranged for staff to attend additional training to better understand the needs of people living with dementia and to reduce the risk of the spread of infection.
- The activities coordinator had provided people with accessible information about COVID-19, including staff's use of PPE, to help reduce any distress or anxiety.
- There was information available to staff about how to support people where their needs may have changed due to COVID-19. This included a contact number for the Care Home Liaison team for any additional support and advice.
- The registered manager regularly encouraged staff to discuss any concerns they had and understood the importance of staff wellbeing. Staff had access to a confidential helpline via the local authority and the commissioning authority had liaised with the registered manager to arrange virtual counselling sessions where needed.
- The registered manager had been well supported by the commissioning authority and a range of health and social care professionals, with weekly conference calls since the pandemic started. This included advice and guidance from Public Health England and an infection prevention and control lead nurse from the Clinical Commissioning Group.
- Staff had managed well and contained outbreaks within the home. We received positive feedback from staff about the support they had received. Staff told us they had benefitted from regular reminders about hand hygiene, PPE and social distancing, which they felt had been a crucial factor in how the home had managed, especially during the peak of the pandemic.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Beaumont Court Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 23 October 2020 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.