

Maldon Lodge Care Home Ltd

The Lodge

Inspection report

Lodge Road
Dykes Chase
Maldon
Essex
CM9 6HW

Date of inspection visit:
08 February 2022

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21 February 2022

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

The Lodge is a care home and it is registered to provide care and accommodation for up to 24 older people, some of whom may be living with dementia. There were 21 people living at the service at the time of our inspection.

We found the following examples of good practice.

Risk assessments had been carried out on people using services and staff belonging to higher risk groups and actions had been taken to reduce the risks.

The service used isolation, cohorting and zoning effectively.

Infection Prevention and Control Policy and procedures were regularly updated, including a COVID-19 Policy.

Staff had all completed infection prevention and control training, and this included the correct procedures for using personal protective equipment (PPE).

The service was clean throughout. There were appropriate procedures to ensure infection control risks were minimised. The provider took swift action to address changes needed when identified.

The registered manager had contingency plans in place to prepare for an outbreak and manage any staff absences effectively.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

The Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 8 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. This related to the storage of spare hoist slings and cleaning of toilet brushes. The provider took immediate action to reduce the risk.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.
- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.
- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

We have also signposted the provider to resources to develop their approach.