

## Barchester Healthcare Homes Limited

# Harper Fields

### Inspection report

Kenilworth Road  
Balsall Common  
Coventry  
West Midlands  
CV7 7SR

Tel: 01676531800  
Website: [www.barchester.com](http://www.barchester.com)

Date of inspection visit:  
26 October 2020

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11 November 2020

### Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Harper Fields provides personal and nursing care to a maximum of 80 younger adults, older adults, people living with dementia and people with physical disabilities. At the time of our visit 51 people lived at the home.

We found the following examples of good practice.

- On arrival at the home the temperature of visitors was recorded, and a risk assessment was completed. The assessment explained the expectation of visitors in line with current guidance.
- A bedroom within the home had been adapted into a visiting room. The room was partitioned by a glass screen and a speaker system was installed. This meant people and their visitors could see and hear each other clearly whilst maintaining social distancing which reduced the risk of cross infection.
- People had been supported to maintain contact with people who were important to them in a variety of ways. For example, writing letters and making video and telephone calls.
- People enjoyed maintaining contact with local nursery school children during the pandemic. Each week a person recorded a short story for the children to enjoy.
- Wellbeing sessions had been held with staff. This included signposting staff to a confidential helpline for advice during the pandemic. The provider had also given staff small gifts to say thank you for their hard work.
- Cleaning schedules had been increased and additional audits had been implemented to monitor cleanliness and staff compliance with the provider's infection control policy.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Harper Fields

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

This inspection took place on 26 October 2020 and was announced.

## Is the service safe?

### Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.