

Dr. Ifaniyi Oshiga

Beechcroft Dental Practice

Inspection report

Beechcroft
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Overall summary

We undertook a follow up focused inspection of Beechcroft Dental Practice on 26 September 2022. This inspection was carried out to review in detail the actions taken by the registered provider to improve the quality of care and to confirm that the provider was now meeting legal requirements.

We had previously undertaken a comprehensive inspection of the practice on 25 May 2022 under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. We found the registered provider was not providing well-led care and was in breach of regulation 17 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014. You can read our report of that inspection by selecting the 'all reports' link for Beechcroft Dental Practice on our website www.cqc.org.uk.

When one or more of the five questions are not met, we require the service to make improvements and send us an action plan. We then inspect again after a reasonable interval, focusing on the areas where improvement was required.

As part of this inspection we asked:

- Is it well-led?

Our findings were:

We found this practice was providing well-led care in accordance with the relevant regulations. The provider had made improvements in relation to the regulatory breach we found at our previous inspection. In general, improvements were noted in recruitment procedures, radiation protection, electrical safety and staff appraisal.

Background

Beechcroft Dental Practice is in Norwich and provides mostly NHS dental care and treatment for adults and children. There is ramped access to the practice for people who use wheelchairs and those with pushchairs. There are ground floor treatment rooms and a fully accessible toilet. Car parking is available in front of the building.

Summary of findings

The dental team includes four dentists, two hygienists, and six dental nurses. The practice has four treatment rooms.

During the inspection we spoke with the practice manager and a senior dental nurse. We looked at practice policies and procedures and other records about how the service is managed.

The practice is open on Mondays, Wednesdays and Thursdays from 9am to 5pm; on Tuesdays from 9am to 6pm, and on Fridays from 9am to 1pm.

Summary of findings

The five questions we ask about services and what we found

We asked the following question(s).

Are services well-led?

No action



Are services well-led?

Our findings

We found that this practice was providing well-led care and was complying with the relevant regulations.

During this inspection we found the following improvements had been made to comply with the regulation:

- We checked the personnel file for the recently recruited practice manager and noted that appropriate references had been obtained prior to their employment.
- The outstanding recommendations from the practice's last radiation safety report had been fully implemented.
- Fixed wire testing had been undertaken on 16 July 2022, and the practice was in the process of addressing the shortfalls it had identified.
- The practice had commissioned a full fire risk assessment on 17 May 2022 and was in the process of implementing its recommendations.
- There was a tighter stock control of medicines and patient group directions had been put in place for the hygienists.
- The dentist who assisted with the sedation of patients was booked on an immediate life support course in October 2022, evidence of which we viewed.
- The practice had re-introduced the Friends and Family test in order to obtain patients feedback.
- All staff had received a formal appraisal of their working practices.

Overall, we found the provider had implemented adequate measures to address most of the issues we had identified during our previous inspection. These improvements need to be embedded and sustained in the long run.