

Bowden Derra Park Limited

# Bowden-Derra Park

## Inspection report

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Date of inspection visit:  
27 January 2022

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## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

Bowden-Derra Park provides accommodation and care for a maximum of 46 adults, who may have mental health needs, learning disabilities, sensory and/or physical disabilities and/or dementia. Bowden-Derra Park is made up of four separate houses which are part of a larger campus style complex of residential accommodation in the village of Polyphant, near Launceston.

During this inspection we only visited the main house where there had been an outbreak of Covid -19.

We found the following examples of good practice.

The registered manager and staff had considered how best to organise the environment in order to protect people from the risk of infection. People, staff and visitors used separate doors to enter and exit the building. A room had been allocated for staff to use when changing into and out of PPE. There were several shared rooms and people were encouraged to use previously underused rooms. This meant people were able to socially distance more easily.

People and staff regularly tested so any positive Covid cases were quickly identified. Some people had initially found it distressing to complete tests. Staff had worked with over a period of time until they were comfortable and happy to test with minimal staff support.

When people had tested positive for Covid-19 they isolated in line with government guidance. People told us staff regularly checked on them, brought them regular meals and took their laundry. Easy read information had been developed to help people understand the risks associated with Covid-19. They told us they had needed to isolate "because of the virus." Staff explained how visual aids had been used to support people to understand the importance of handwashing.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Bowden-Derra Park

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 27 January 2022 and was announced. We gave the service one days notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider had used government guidance to ensure people were able to receive visitors whenever possible.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.