

Walkden Manor Care Home Ltd

# Walkden Manor

## Inspection report

41 Manchester Road  
Walkden, Worsley  
Manchester  
Greater Manchester  
M28 3WS

Tel: 01617609951

Date of inspection visit:  
06 October 2022

Date of publication:  
03 November 2022

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

### About the service

Walkden Manor is a residential care home located in Salford, Greater Manchester which can accommodate up to 29 people. At the time of the inspection there were 23 people living at the home.

### People's experience of using this service and what we found

Prior to our inspection, we were contacted by Greater Manchester Fire and Rescue Service (GMFRS) due to concerns they had identified regarding fire safety. Some of the concerns were regarding storage of waste which could assist the spread of a fire, blocked fire exits, inappropriate fire doors and a lack of compartmentation in certain areas of the home. A new risk assessment was also required as it had failed to account for the concerns identified by the fire service.

At the time of our inspection, the home were working towards completing the necessary improvements and had been given until 1 November 2022 and 26 January 2023 to complete the work.

For more details, please see the full report which is on the CQC website at [www.cqc.org.uk](http://www.cqc.org.uk)

### Rating at last inspection

This last rating for the service was Good (Published August 2021).

### Why we inspected

We undertook this targeted inspection to check on a specific concern we had about fire safety. The overall rating for the service has not changed following this targeted inspection and remains Good.

### Follow up

We will return to visit as per our re-inspection programme. If we receive any concerning information we may inspect sooner.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

At our last inspection we rated this key question as Good. We have not reviewed the rating as we have not looked at all of the key question at this inspection.

**Inspected but not rated**

# Walkden Manor

## Detailed findings

### Background to this inspection

#### The inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 (the Act) as part of our regulatory functions. We checked whether the provider was meeting the legal requirements and regulations associated with the Act. We looked at the overall quality of the service and provided a rating for the service under the Health and Social Care Act 2008.

#### Inspection team

This inspection was carried out by an inspector.

#### Service and service type

Walkden Manor is a 'care home'. CQC regulates both the premises and the care provided, however only fire safety was looked at during this inspection.

#### Registered Manager

This service is required to have a registered manager. A registered manager is a person who has registered with the Care Quality Commission to manage the service. This means that they and the provider are legally responsible for how the service is run and for the quality and safety of the care provided. At the time of our inspection there was a registered manager in post.

#### Notice of inspection

The inspection was unannounced and we visited the home on 6 October 2022.

#### What we did before the inspection

We reviewed information we received about the service since the last inspection, although did not review the PIR as part of this inspection. This is information we require providers to send us to give some key information about the service, what the service does well and improvements they plan to make. We will review this at our next inspection.

We liaised with the local authority prior to our inspection, as they had also been made aware of the concerns by the fire service.

During the inspection

We spoke with the registered manager during the inspection and walked around the home with them to review the concerns and check on progress made.

We reviewed a range of records including both fire and maintenance checks to ensure the safety of the building was maintained.

After the inspection

We continued to seek clarification from the provider to validate evidence found following our site visit.

# Is the service safe?

## Our findings

Safe – this means we looked for evidence that people were protected from abuse and avoidable harm.

At our last inspection this key question was rated Good. We have not changed the rating as we have not looked at all of the safe key question at this inspection.

The purpose of this inspection was to check a concern we had about fire safety.

Assessing risk, safety monitoring and management;

- Prior to our inspection, we were contacted by Greater Manchester Fire and Rescue Service (GMFRS) due to concerns they had identified regarding fire safety. Enforcement notices had been issued due to non-compliance with the Fire Safety Order 2005.
- At the time of our inspection, the home was working towards completing the necessary improvements to the building and had been given two separate deadlines which were 1 November 2022 and 26 January 2023 to complete the work. Our inspection focused on progress made, as well as wider fire safety arrangements at the home.
- A fire risk assessment was in place, although it did not detail the concerns identified by the fire service. However, a new risk assessment was in the process of being completed.
- Within the loft space of the home, a large quantity of waste was being stored in close proximity to a gas boiler, which presented a fire risk. This area was in the process of being cleared. Chairs had been found blocking a fire exit at the rear of the building and we found these had now been moved.
- Several fire doors within the home were seen to not close correctly when the fire service had visited and some were in a state of disrepair. Some doors also had gaps at the bottom which meant smoke would pass through in the event of a fire. Arrangements had been made for these to be replaced.
- Staff knowledge had been limited when asked about fire safety. Further practical training was now planned to take place.
- We found appropriate maintenance checks had been carried out, including checks of fire alarms and extinguishers. Gas safety and electrical installation checks had also been undertaken, with no faults identified.
- A fire safety policy and procedure was in place and provided information about what to do in the event of an emergency. Each person living at the home had a Personal Emergency Evacuation Plan which took into account people's mobility requirements and the support they may need from staff.