

Bethshan Nursing Home Limited

Bethshan Nursing Home Limited

Inspection report

Yewbarrow Close
Whitehaven
Cumbria
CA28 8HB

Tel: 01946590071

Date of inspection visit:
12 November 2020

Date of publication:
09 December 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Bethshan Nursing home is a residential care home which provides nursing and personal care for up to 36 older people. At the time of our inspection there were 30 people living there.

We found the following examples of good practice.

Staff had received infection prevention and control training (IPC) and were regularly supported to update their knowledge and skills in relation to best practice standards. Staff wore personal protective equipment (PPE) and were knowledgeable about what standard of PPE was needed and when. Staff were supplied with scrubs or extra uniforms so that they could wash them after each shift, and had designated areas for changing and hand washing when they entered and left the home.

People were provided stimulation and supported to maintain contact with their friends and family when shielding or isolating. The home's maintenance man had built a visiting pod in the garden for the winter months. The pod resembled a summer house, had insulation, safe means of heating (cool touch panels), a nurse call bell for assistance, phone and internet connection. There was also a Perspex divider in the middle to ensure the pod was Covid-19 secure with separate entrances.

The environment was clean and domestic workers demonstrated good understanding of best practice standards for cleaning and decontamination. An extra domestic had been employed so that each unit had a designated cleaner. When recruiting new staff the provider had hired a local community centre for final face to face interviews. All IPC measures were in place for these interviews.

The home carried out a virtual tour for relatives and people prior to admission to the home. The staff did a virtual walk around and showed relatives and people their new bedrooms and facilities via WhatsApp and video links.

People were tested for Covid-19 before admission and asked to isolate for a period of 14 days, even if the test result was negative. The service had put electronic key pads on the two zoned areas used for isolation as an additional measure to prevent staff and resident movement when in isolation. Staff entered the home directly onto a designated unit and extra electronic staff clocking in systems had been put at each entrance way. A spare bedroom on each unit had been assigned as a staff break room.

The provider had risk assessed and implemented contingency plans to ensure any outbreak of Covid-19 was effectively managed.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Bethshan Nursing Home Limited

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 12 November and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.