

The Glen Nursing Home Limited

The Glen Nursing Home

Inspection report

West Lane
Baildon
Shipley
West Yorkshire
BD17 5DX

Date of inspection visit:
22 February 2022

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

The Glen Nursing Home is a 56-bed service and is registered to provide accommodation and personal care for people living with dementia. At the time of the inspection there were 54 people using the service.

We found the following examples of good practice.

The registered manager had identified, assessed and mitigated COVID-19 risks to people, staff and visitors.

The registered manager has facilitated visits for people throughout the pandemic, inclusive of remote video calls and onsite visits safely and regularly. The service has a designated tearoom to accommodate indoor visits in line with the government guidelines.

The registered manager had implemented a detailed and regular update system with people's family and friends, to maintain clear communication channels.

Professional visitors and relatives were tested before visits took place. Visiting professionals were also asked to provide evidence of their vaccination status prior to entering.

Staff and people living at the home completed regular COVID-19 testing, had all received their COVID-19 vaccinations, and there were enough supplies of personal protective equipment (PPE) in the service.

Staff inclusive of ancillary had been provided with additional training during the pandemic on infection prevention and control practices, correct use of PPE and correct donning and doffing procedures. Staff were observed to be wearing PPE correctly.

The service was clean and well ventilated. There were robust cleaning schedules inclusive of high touch points areas, promoting safe infection control practices.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

The Glen Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 22 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider was facilitating visits for people living in the home in accordance with the current guidance

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.