

Hawkesley Medical Practice

Inspection report

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good



Are services safe?

Good



Overall summary

We carried out an announced comprehensive inspection of Hawkesley Medical Practice in June 2019, the overall rating was Good. The service was rated as Requires improvement for providing Safe services. This was because we identified a breach in Regulation 12 Safe care and treatment and areas where the provider must make improvements.

At this inspection, we carried out a focussed desk-based inspection of Hawkesley Medical Practice on 21 September 2020 to check that the provider had made improvements in line with our recommendations. This report only covers our findings in relation to those requirements. You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for Hawkesley Medical Practice on our website at www.cqc.org.uk.

The key question Safe is now rated as Good. The overall rating remains Good.

Our key findings were:

- Following our previous inspection, the practice had taken appropriate action to improve safety systems to safeguard patients and address relevant health and safety risks.

- The provider had improved processes to ensure that Disclosure and Barring Service (DBS) checks were undertaken where required.
- Staff had completed necessary fire training. The practice had made improvements to their monitoring of training, including setting up alerts to remind staff that their training was due.
- The practice had implemented a process to identify carers on their patient record system so that they could support carers appropriately. The practice told us at the time of this inspection, they had identified 86 patients as carers, this was approximately 2% of their patient list.
- The practice had improved their security systems to ensure that prescription stationery was secure at all times.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP.

Chief Inspector of Primary Medical Services and Integrated Care.

Our inspection team

This desk-based inspection was carried out by a CQC Inspector.

Background to Hawkesley Medical Practice

Hawkesley Medical Practice is located in South Birmingham. The surgery has good transport links and there is a pharmacy located nearby.

The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, minor surgery, maternity and midwifery services, family planning and treatment of disease, disorder or injury.

Hawkesley Medical Practice is situated within the Birmingham and Solihull (BSol) Clinical Commissioning Group (CCG) and provides services to 4,428 patients under the terms of a General medical services (GMS) contract. This is a contract between general practices and NHS England for delivering services to the local community.

The provider is a single-handed male GP who registered with the CQC in August 2018. The provider informed us they had formed a partnership with one other partner in July 2020. At the time of writing this report, the provider was in the process of submitting relevant applications to us.

The practice employs two female salaried GPs, an advanced nurse practitioner (female) in addition to three practice nurses (female) and a female healthcare assistant. The practice manager is supported by a senior receptionist and a team of administration staff.

The practice is a member of the My Healthcare federation and are part of a wider Primary Care Network (PCN) in line with the NHS forward view.

The National General Practice Profile states that 16% of the practice population identify as from Black and Minority Ethnic groups. Information published by Public Health England, rates the level of deprivation within the practice population group as one. On a scale of one to ten, level one represents the highest levels of deprivation and level ten the lowest. Male life expectancy is 76 years compared to the national average of 79 years. Female life expectancy is 81 years compared to the national average of 83 years.