

Mrs Jacqueline Miller

Malbary House

Inspection report

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Date of inspection visit:
08 February 2022

Date of publication:
04 March 2022

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Malbary House is a residential care home providing personal for up to 6 people. At the time of inspection, 3 people were using the service.

We found the following examples of good practice.

Visitors to the service were required to use hand sanitising facilities and use PPE whilst in the service.

A programme of testing for COVID-19 was in place for all staff and residents.

Stocks of PPE (personal protective equipment) were readily accessible to staff and visitors, and regular checks were made to ensure they were being used.

The service was small, and had not had any cases of Covid-19 with the people living there. People were able to self-isolate in their rooms if necessary.

Systems were in place to ensure staff and visitors to the service were kept up to date with current COVID-19 guidance. Risk assessments were in place regarding infection control.

The service was being regularly cleaned by staff to ensure infection control risks were kept to a minimum.

Staff were trained in infection prevention and control procedures.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Malbary House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 8 February 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were somewhat assured that the provider was preventing visitors from catching and spreading infections. Visitors were not always asked to carry out a Covid-19 upon arrival at the home. The registered manager was asking visitors if they had recently had a test.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider could admit people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed. The service was clean, but was dated and in need of updating and decoration.
- We were somewhat assured that the provider's infection prevention and control policy was up to date. Policy and risk assessment was in place but lacked detail. The registered manager said these documents would be reviewed.
- We found that the providers approach to visiting aligned with the current government guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.