

Chartwell Care Services Limited

Barclay Street

Inspection report

148 Barclay Street
Leicester
Leicestershire
LE3 0JB

Tel: 01162547775

Website: www.chartwell-care-services-ltd-residential-care-home.business.site/

Date of inspection visit:
20 October 2020

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28 October 2020

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Barclay Street accommodates up to 6 people across two floors, all bedrooms provided en suite accommodation. Barclay Streets supports people with a learning disability and whose behaviour can be challenging.

We found the following examples of good practice.

The provider had ensured there was a plentiful supply of personal protective equipment and we saw staff used this appropriately. Cleaning and disinfection products had been changed to meet the new infection control advice.

Risk assessments had been completed protect people and any staff who may be at higher risk and measures were in place to support them. Staff were supported by regular information and the option of accessing wellbeing support.

People were provided with information on areas of keeping healthy and well in a range of formats which included written and visual information.

Activities within the service had been increased and promoted to reduce people's risk of isolation.

Visitors had initially been discouraged by the provider. However, there was now a system in place to enable visiting to be completed in a safe way.

Visits by professionals were well planned in advance. Visiting staff were prompted to observe social distancing, the regular changing of personal protective equipment and disinfection of equipment between each person being tested.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

The service was safe.

Details are in our Safe findings below.

Inspected but not rated

Barclay Street

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 20 October 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.