

Morris Care Limited

# Isle Court Nursing Home

## Inspection report

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01 December 2020

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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Isle Court Nursing Home is a residential care home that was providing personal and nursing care to 59 people aged 65 and over at the time of the inspection. The service can support up to 80 people across four separate units (known as households).

At the time of inspection, we did not look at the whole service, we solely inspected the areas that had been identified for the designated setting. This unit accommodated seven people and six people were residing there at the time of inspection.

We found the following examples of good practice.

- People residing on the unit identified for the designated setting self isolated in line with current guidance. People were supported by a cohort of staff who worked solely on the self-contained unit.
- People who had tested positive for Covid-19 accessed the home through a separate entrance. Where they were required to move through a communal area accessible by other staff, clear procedures were in place to ensure the area was deep cleaned immediately.
- People were supported to communicate with their relatives through telephone and video calls on a flexible basis. One person liked to speak to their relative multiple times per day so the provider arranged for a direct telephone line to be installed in the person's room.
- People had access to their own individual en-suite facilities which reduced the risk of transmission of infection.
- People were supported by staff who wore Personal Protective Equipment (PPE) in line with current guidance and were fully trained in infection prevention and control.
- Infection prevention and control audit checks were in place and where actions were identified, they were addressed in a timely manner.
- Staff wellbeing was promoted by the provider and where risk assessments identified staff who were disproportionately at risk of Covid-19, they were not permitted to work on the unit identified as the designated care setting.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured that this service was following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Isle Court Nursing Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 1st December 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.