

Ms Maureen Bromley & Mr Neil Malkhandi

# Prospect House Care Home

## Inspection report

Blundells Lane  
Rainhill  
Prescot  
Merseyside  
L35 6NB

Tel: 01514931370

Date of inspection visit:  
17 March 2021

Date of publication:  
09 April 2021

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Prospect House is a dementia care home for the elderly located in Rainhill, St Helens, Merseyside. It is registered to provide accommodation for 24 people including people with dementia. At the time of this inspection there were 22 people in the home.

Residents were able to see and speak to their loved ones whilst maintaining social distancing. Window visits, telephone and video communications took place via a booking system and visitors to the home were limited to professionals. At the time of the inspection arrangements were being set up for a nominated visitor to enter the home and a suitable station had been set up with infection control measures in place.

Good practices of infection prevention and control were being maintained and staff were seen to be wearing appropriate PPE throughout. We were told that visiting professionals generally arrived wearing their own PPE and did not put it on or remove it inside the home. However, a specific room with full PPE had been created at the time of inspection and the home planned for all visitors, including professionals to use this area for entry and exit.

There was a policy in place should people need to isolate and risk assessments and plans had been implemented where isolation was challenging.

COVID-19 testing was undertaken weekly for all staff and monthly for residents who were able and willing. Care staff and residents were part of a vaccination programme and arrangements had been made for anyone who had missed the first dose.

The home itself was going through some refurbishment to improve infection prevention and control throughout.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings.

**Inspected but not rated**

# Prospect House Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 17 March 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.