

CCNH Limited

Clevedon Court Nursing Home

Inspection report

32 Dial Hill Road
Clevedon
Somerset
BS21 7HN

Tel: 01275872694

Date of inspection visit:
20 January 2022

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15 March 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Clevedon Court Nursing home is a care home regulated to provide nursing and personal care. The home was registered in January 2022 due to a change of ownership. The home can accommodate up to 50 people. At the time of the inspection there were 46 people living at the home.

We found the following examples of good practice.

The home had good systems and processes in place to maintain safe infection control measures.

People were happy with the care they were receiving. People told us, "They take good care of me" and "I am happy here, the staff are lovely". We spoke to families of people who stated that they were pleased with the care that was provided and the measures in place to control and prevent infection. Any changes to policies have been communicated effectively.

Staff were wearing appropriate PPE when carrying out their duties and disposed of PPE safely. PPE designated stations were present on each floor of the home and outside people's rooms.

The provider had alternative arrangements in place for visiting during the outbreak to ensure people were able to see visitors safely and communicate with their families. The provider communicated visiting arrangements with families via email and phone and visits were booked in accordance with guidance. The provider had a designated area for visiting with a booking system in place. The designated area was cleaned after each visit.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Clevedon Court Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 20th January 2022 and was announced. We gave the service two hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures. The provider had a contingency plan in place to reduce staff pressures. This involved existing staff taking on additional shifts and booking agency staff if required.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- The provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.