

Essex County Council

Magdalen Close Hostel

Inspection report

1-5 Magdalen Close
Clacton On Sea
Essex
CO15 3LS

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Date of inspection visit:
27 January 2021

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09 February 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Magdalen Close Hostel is a residential home for up to 22 people. People who use the service may have a learning disability, mental health needs, a physical disability or dementia. The service also provides support to autistic people. There are four 'houses' for people to live in on either a long-term or short-term basis. In addition there are separate flats available for people being supported to prepare to live more independently in the community. At the time of our inspection there were sixteen people using the service.

We found the following examples of good practice.

The premises were very clean and hygienic. Cleaning schedules were in place, including for touch points, and the effective completion of cleaning was regularly checked. Personal Protective Equipment (PPE) and appropriate handwashing and sanitising facilities were available to staff.

There was an established registered manager in place, who had a clear system for recording all COVID-19 testing undertaken on people and staff, ensuring effective action could be taken if required. This also included records relating to influenza and COVID-19 vaccinations. The registered manager regularly updated themselves on latest guidance and local transmission rates to help assess risks and keep people safe.

Staff had recently completed training on baseline observations, and were seeking to include this alongside the regular temperature checks and monitoring of people already taking place. Staff were cohorted to each 'house' to reduce the risk of transmitting infections.

People were supported with activities and outside space during the COVID-19 pandemic lockdown. Where people had not been able to visit the beach, they had painted individualised beach huts on the garden fence instead. There was access to pets such as rabbits and a cat, a sensory room and an allotment, as well as a large communal garden and smaller enclosed ones.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Inspected but not rated.

Magdalen Close Hostel

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 27 January 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.