

Dr. David Gilmartin

Cambridge Dental Hub

Inspection Report

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Overall summary

During our announced comprehensive inspection of this practice on 20 January 2016, we found a breach of legal requirements in relation to the Health and Social Care Act 2008. After this comprehensive inspection, the practice wrote to us to say what they would do to meet legal requirements in relation to Regulation 12-Safe Care and Treatment.

We undertook this focused inspection to check that the provider had followed their improvement plan and to confirm that they now met legal requirements. This report only covers our findings in relation to this requirement. You can read the report from our previous comprehensive inspection, by selecting the 'all reports' link for Cambridge Dental Hub at www.cqc.org.uk

Are services safe?

We found that this practice was providing safe care in accordance with the relevant regulations.

Key findings

- Overall, we found that effective action had been taken to address the shortfalls identified at our previous inspection and the provider was now fully compliant with the regulations.

Summary of findings

The five questions we ask about services and what we found

We always ask the following five questions of services.

Are services safe?

It was clear that the provider and his staff had worked hard to address the shortfalls identified at our previous inspection. Decontamination and recruitment procedures were now more robust, staff had received appropriate training in safeguarding people, oxygen masks were bagged for greater hygiene, and the quality of radiograph audits had improved.

No action 

Cambridge Dental Hub

Detailed findings

Background to this inspection

We undertook an announced focused inspection Cambridge Dental Hub on 25 August 2016. This inspection was carried out to check that improvements to meet legal requirements planned by the practice after our comprehensive inspection on 20 January 2016 had been made.

We inspected the practice against one of the five questions we ask about services: is the service safe?

A CQC inspector who had access to remote advice from a specialist advisor led the inspection.

During our inspection we spoke with the provider and the registered manager. We checked the decontamination room, treatment rooms drawers and reviewed a range of documentation.

Are services safe?

Our findings

Reliable safety systems and processes (including safeguarding)

At our previous inspection we found that none of the staff had received appropriate training in safeguarding children and vulnerable adults. During this inspection we found that both clinical and non-clinical staff had undertaken recent level two training in safeguarding, and we viewed training certificates, which demonstrated this.

At our previous inspection we found there was limited information for patients about the use of CCTV in the practice and how footage from it would be managed. During this inspection, we were shown the practice's updated policy about the use of CCTV, which all staff had signed to show they had read and understood. A privacy impact assessment of the use of CCTV had been also been completed, and a copy of the assessment was on display in the waiting area, making it easily available to patients. This clearly outlined the reason for the use of CCTV and how the images would be used.

Medical Emergencies

At our previous inspection we found that oxygen masks had not been placed in bags to maintain their hygiene and safety. During this inspection we checked the practice's two oxygen cylinders, both of which had suitable protection around them. Daily checks of the cylinders were now undertaken to ensure they remained bagged.

Staff Recruitment

At our previous inspection we found that staff recruitment procedures were not robust. During this inspection we checked the personnel file for the most recently recruited staff member and found that all pre-employment checks had been completed. The practice manager showed us a number of audit tools she now used to ensure that files contained all relevant information for staff.

Infection control

At our previous inspection we found loose and uncovered instruments in treatment room drawers that had not been stored hygienically. During this inspection we checked drawers in three treatment rooms and saw that all loose items had been placed in plastic containers to ensure their safety and hygiene.

At our previous inspection we found that some instruments had cement and white filling material on them, despite having been through the practice's decontamination process. Since this inspection the practice had purchased a washer disinfectant to undertake the initial cleaning of instruments; all staff had undertaken additional training in decontamination processes and all instruments were checked at the point of packaging, and again when put in treatment room drawers. New strong lighting had been installed in the decontamination room, making it a much brighter area for staff to work in, and manage instruments. We checked about a dozen sets of instruments in treatment rooms and found all had been cleaned and sterilised appropriately.

Equipment and medicines.

At our previous inspection we found that portable appliance testing had not been completed by a competent and qualified person. During this inspection we were shown documentation that showed an external company had carried out testing in January 2016 to ensure all electrical items were safe.

Radiography

At our previous inspection we found that radiograph audits did not assess the accuracy of the original grading. During this inspection we viewed updated audit forms for each dentist which clearly showed that quality of their original grading had been checked and any discrepancies noted.