

HC-One Oval Limited

Stadium Court Care Home

Inspection report

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Staffordshire
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Date of inspection visit:
28 January 2021

Date of publication:
17 February 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Stadium Court Care Home provides personal and nursing care for up to 110 people within five adapted buildings. However, only four of the buildings were occupied. There were 58 people using the service at the time of our inspection.

We found the following examples of good practice.

- A visiting policy was in place which had been shared with relatives. This included a visitor risk assessment, booking system and details of the procedure to be followed to keep people safe.
- When visits had been restricted other methods were used to ensure people continued to have contact with their loved ones such as, video/telephone calls and garden visits. The registered manager kept in regular contact with relatives and reviews were held to ensure people's needs continued to be met.
- Social distancing within communal areas and periods of isolation were in place to reduce the risk of cross transmission.
- The environment was well maintained and clean. Additional cleaning of regular touchpoints was completed to lower the risk of cross transmission.
- Staff were supported by the registered manager to lower any anxieties and the provider had implemented an internal health and wellbeing service for staff to access if needed.
- The provider had a specific team to collate infection prevention and control information and guidance in relation to COVID-19. Analysis was completed after an outbreak within the provider group to ensure lessons were learnt and any improvements needed were implemented.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Stadium Court Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 28 January 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.