

Oakleaf Care (Hartwell) Limited

All Hallows Neuro

Rehabilitation Centre

Inspection report

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Date of inspection visit:
07 July 2021

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21 July 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

All Hallows Neuro Rehabilitation Centre is a 26 bed care home with nursing providing accommodation and personal care support to people with complex healthcare needs associated with a neurological conditions, including acquired brain injury.

We found the following examples of good practice.

- Arrangements were in place for family and friends to access the service safely for visits. These included temperature checks and access to personal protective equipment (PPE).
- People were admitted to the service safely with the service following current government guidelines..
- Staff had access to the correct PPE at the service and were following government guidelines.
- Staff, people using the service and visitors had access to COVID-19 testing which was being carried out as per government guidance.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

All Hallows Neuro Rehabilitation Centre

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 7 July 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. However, we found areas in communal kitchens in need of cleaning and not included in recorded daily checks and audits. The registered manager took immediate action to rectify the shortfalls we identified.
- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

We have also signposted the provider to resources to develop their approach.