

Tealk Services Limited

The Beeches (The Drive)

Inspection report

48 The Drive
Ilford
Essex
IG1 3HY

Tel: 02085183704

Date of inspection visit:
16 February 2022

Date of publication:
10 March 2022

Ratings

Overall rating for this service	Inspected but not rated
---------------------------------	-------------------------

Is the service safe?	Inspected but not rated
----------------------	-------------------------

Summary of findings

Overall summary

The Beeches (The Drive) provides personal care and accommodation for up to eight adults with a learning disability and/or autistic people. On the day of the inspection, there were eight people living at the service.

We found the following examples of good practice.

There were policies and procedures regarding the prevention and control of infection. Staff had received training and were aware of their responsibilities in this area.

Personal protective equipment (PPE) such as gloves and aprons were provided to staff and this helped to minimise the spread of infection.

Government guidance was being followed in relation to isolation criteria for people who used the service. Similarly, measures for testing, staff, visitors and visiting professionals followed government recommendations.

Visiting professionals needed to provide evidence of their vaccination status to the management team before entering the service.

The registered manager was in regular contact with the local authority and public health teams. They had carried out risk assessments to manage and mitigate the risks of COVID-19.

Staffing levels were sufficient to ensure people received appropriate support to meet their needs.

We noted some areas of the service needed redecorating. The registered manager informed us that the work had already started, and they hoped to finish this within six to eight weeks.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

The Beeches (The Drive)

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 16 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.
- We have also signposted the provider to resources to develop their approach. We noted some areas of the service needed redecorating. This was discussed with the registered manager who told us works had already started and they would inform once they had been completed.