

Lawwood Limited

Lawwood

## Inspection report

87 Todmorden Road  
Burnley  
Lancashire  
BB11 3ES

Tel: 01282435832  
Website: [www.lawwood.co.uk](http://www.lawwood.co.uk)

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22 February 2022

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Lawwood is registered to provide accommodation and personal care for up to 12 people with mental health needs. Accommodation is provided on two floors. All bedrooms had a shower ensuite facility.

We found the following examples of good practice.

The provider had established effective infection prevention and control procedures which were understood and followed by the staff. A screening process had been implemented for all visitors entering the building, which included temperature checks and lateral flow device tests. Visiting professional staff were also asked for proof of their COVID-19 vaccinations.

A regular programme of testing for COVID-19 was in place for staff and people living in the home. This meant swift action could be taken when any positive results were received.

There were plentiful supplies of Personal Protective Equipment (PPE) and stocks were carefully monitored. Staff had ready access to PPE when supporting people with personal care. PPE was disposed of safely to help reduce the risk of cross contamination. Staff had been trained in infection control practices and posters were displayed around the home to reinforce procedures. We observed staff were using PPE appropriately.

The communal areas were suitable to support social distancing. The premises had a good level of cleanliness and was hygienic throughout. Staff were following an enhanced cleaning schedule and there was good ventilation. The atmosphere of the home was cheerful and calm. We observed staff were attending to people's needs throughout our visit.

Policies and procedures were in place to manage any risks associated with the COVID-19 pandemic. The policies and procedures were updated following any changes in national guidance. Infection prevention and control audits were carried out on a regular basis.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

**Inspected but not rated**

Further information is in the detailed findings below.

# Lawwood

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 22 February 2022 and was announced. We gave the service 24 hours notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured the provider was meeting shielding and social distancing rules.
- We were assured the provider was admitting people safely to the service.
- We were assured the provider was using PPE effectively and safely.
- We were assured the provider was accessing testing for people using the service and staff.
- We were assured the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured the provider's infection prevention and control policy was up to date.

### Visiting in care homes

- The provider was facilitating safe visiting in line with government guidance and people were able to maintain contact with their family members. Visitor assessments were carried out to consider temperature checks, lateral flow test results and COVID-19 symptoms prior to entry to the home. PPE and sanitisers were available for any visitors.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.