

Apple House Limited

Little Amberwood

Inspection report

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Walkford
Christchurch
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Date of inspection visit:
16 March 2021

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23 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Little Amberwood is a 'care home' that is registered to provide accommodation and personal care to a maximum of four people under the age of 65 years. At the time of the inspection they were supporting four people.

We found the following examples of good practice.

Visitors were welcomed into the home safely. There were temperature checks, health screening, hand sanitising and Personal Protective Equipment (PPE). The home worked with people and their families to support visits safely. There were risk assessments in place for all visit types which included access to a visitors pod with screens for added protection and 'window' visits. The provider was working within government guidance for visitors within the home.

Staff had received infection control training and the registered manager was qualified to train staff to put on and take off their PPE correctly. The home was clean and hygienic and the cleaning programme had been enhanced to include two hourly cleaning of high touch point areas such as light switches and door handles. Cleaning was recorded and this was monitored by the registered manager.

Staff had worked to support people in their understanding of the Coronavirus pandemic, keeping safe and the need for staff to wear PPE such as face masks. People were supported with hand hygiene and provided with PPE when they visited shops. The registered manager told us they had various publications and guidance in an easy read format. The home was spacious and social distancing was encouraged.

Risk assessments were in place for all aspects of people's care and support. Staff had individual risk assessments where necessary and there were general ones for the home. Staff and people were participating in regular Covid-19 testing. People were admitted safely into the home and were subject to a period of isolation in line with government recommendations.

The registered manager and deputy manager told us they had worked hard to ensure the people they support could spend their day how they wished, within the restrictions of the pandemic. Staff had actively sought to provide and support activities for people including rearing baby chicks.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 16 March 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.