

Denehurst Care Limited

Browfield Residential Home

Inspection report

159-161
Walmersley Road
Bury
BL9 5DE

Tel: 01617978457

Date of inspection visit:
02 December 2020

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06 January 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

About the service

Browfield provides accommodation for up to fourteen people with enduring mental health needs who require support with personal care. Accommodation is provided on three floors. There is no passenger lift. The home is situated approximately one mile from Bury town centre and is close to all local amenities and public transport. At the time of our inspection there were 13 people living at the home.

People's experience of using this service and what we found

The provider had only taken over ownership of the service three weeks prior to our visit.

During this inspection we found environmental standards were poor. We were provided with assurances from the new provider and manager of the plans in place and the checks made to ensure the safety and suitability of the building. A full refurbishment plan had been drawn up showing how the environment was to be enhanced and facilities improved. Servicing of the mains supplies and equipment were also being reviewed to ensure the safety of the building. Whilst at the home and from information received, we saw immediate action was being taken.

Infection Prevention and Control (IPC) practices, in line with current government guidance, had been implemented so the risks to people living and working at Browfield were minimised.

Domestic and care staff took responsibility for cleaning the home. Cleaning schedules were in place along with monthly audits. Due to the pandemic, increased cleaning of touch surfaces and bathrooms were being carried out to reduce the risk of cross infection to people.

The home was part of the testing programme. People living at the home had been consulted and their consent sought prior to testing. Where this had been refused risk assessments had been completed and measures put in place to minimise potential risks. In addition temperature checks were being completed with people so that changes in need could be responded to.

Staff were provided with sufficient supplies of personal protective equipment (PPE). Training in the safe 'donning and doffing' of PPE had been carried out and further training in infection control procedure was planned. Staff travelling to and from work were asked not to wear their uniform, changing before and after their shift.

People were able to maintain contact with family and friends. Visiting arrangements were to be revised in line with new guidance and local arrangements. Where people accessed the local and wider community appropriate PPE was worn.

For more details, please see the full report which is on the CQC website at www.cqc.org.uk

Rating at last inspection

The last rating for the service under the previous provider was Good, published on October 2018.

Why we inspected

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

Due to concerns identified during our visit we widened the scope of the inspection to become a targeted inspection reporting on the environment.

CQC have introduced targeted inspections to follow up on specific concerns. They do not look at an entire key question, only the part of the key question we are specifically concerned about. Targeted inspections do not change the rating from the previous inspection. This is because they do not assess all areas of a key question.

Follow up

We will continue to monitor information we receive about the service until we return to visit as per our re-inspection programme. If we receive any concerning information we may inspect sooner.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

At our last inspection we rated this key question Good. We have not reviewed the rating at this inspection. This is because we only looked at the parts of this key question we had specific concerns about.

Inspected but not rated

Browfield Residential Home

Detailed findings

Background to this inspection

The inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

Inspection team

The inspection was carried out by one inspector.

Service and service type

Browfield Residential Home is a 'care home'. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. CQC regulates both the premises and the care provided, and both were looked at during this inspection.

The service had a manager registered with the Care Quality Commission. This means that they and the provider are legally responsible for how the service is run and for the quality and safety of the care provided.

Notice of inspection

This inspection was announced.

What we did before the inspection

The provider was not asked to complete a provider information return prior to this inspection. This is information we require providers to send us to give some key information about the service, what the service does well and improvements they plan to make. We took this into account when we inspected the service and made the judgements in this report. We reviewed information we had received about the service since the last inspection. We sought feedback from the local authority and professionals who work with the service. We used all of this information to plan our inspection.

During the inspection

We spoke with the manager, looked at the environment and reviewed the infection control procedure in place.

After the inspection

We continued to seek clarification from the provider to validate evidence found.

Is the service safe?

Our findings

At the last inspection this key question was rated as Good. We have not changed the rating of this key question, as we have only looked at the part of the key question we had specific concerns about.

The purpose of this inspection was to check the IPC arrangements in place as well as report on our concerns identified in relation to the environment during the inspection. We will assess all of the key question at the next inspection of the service.

Assessing risk, safety monitoring and management

- Environmental standards within the home were poor. The new provider has provided assurances of the work to be completed to make the necessary improvements.
- Servicing and safety checks were being reviewed and updated to make sure the building and facilities were safe to use and in good working order.
- The provider had drawn up a refurbishment plan showing how they intended to enhance the home providing comfortable accommodation for people.
- Consideration was being given as to how the environment could be used to support and promote people in being more independent.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.

We have also signposted the provider to resources to develop their approach.