

Kingsview Homes Limited

Newton Hall Residential Home

Inspection report

Kingsley Road
Frodsham
Cheshire
WA6 6YD

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Date of inspection visit:
19 March 2021

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22 April 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Newton Hall is a residential care home providing accommodation and personal care to 31 people aged 65 and over at the time of the inspection. The service can support up to 34 people.

We found the following examples of good practice.

The provider had developed detailed policies and procedures to manage any risks relating to the COVID-19 pandemic. These were clear to follow and regularly updated.

Systems were in place to screen visitors for symptoms of COVID-19. Relatives spoke highly of the care provided at Newton Hall, describing staff as 'absolutely fantastic'. People receiving care also spoke positively about the care they received and told us they were happy.

Staff wore appropriate personal protective equipment (PPE) and had access to adequate supplies. People receiving care and relatives also confirmed staff wore PPE. Signage and information was prominently displayed. Posters were often styled as vintage posters which made the environment feel homely.

People living at the service and staff members had access to regular COVID-19 testing.

The registered manager had appointed infection control leads. Their role was to undertake daily health checks on staff and to share any changes in local or national guidance with their colleagues.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Newton Hall Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 19 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.