

Rehability UK Residential Ltd

Trinity House Care Centre

Inspection report

Mace Street
Cradley Heath
West Midlands
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Tel: 01384634350

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20 November 2020

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14 December 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Trinity House Care Centre is a care home providing personal and nursing care for up to 35 people. At the time of our inspection there were 22 people living at the home.

We found the following examples of good practice.

The home had a portable 'visitor pod' under construction and had purchased a patio heater. This meant that people could maintain relationships safely by meeting with loved ones through a protective barrier.

A person who was unable to self-isolate was being cared for in a separate zone of the home. Therefore, this person was able to access areas such as a separate lounge and staff were able to control the spread of infection.

The home was using a traffic light system to label people's doors with a coloured sticker. This meant that people's COVID-19 status was clear to staff providing care but was displayed discretely.

Two members of the staff team had received intensive training in infection control with a view to sharing this knowledge with the wider staff team. Staff were observed wearing personal protective equipment in line with current guidance.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Trinity House Care Centre

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 20 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.