

Livability

Livability John Grooms Court

Inspection report

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Date of inspection visit:
18 March 2021

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15 April 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Livability John Grooms Court is a 'care home' providing personal care for people with physical, neurological and/or learning disabilities. The home accommodates up to 29 people in one adapted building. Each person has their own self-contained flat with kitchen and en-suite bathroom. There are also communal living room, dining room and kitchen facilities. At the time of inspection 24 people were being supported in the service.

We found the following examples of good practice:

Relatives visiting inside the service had started. A staff member was observed taking time with a relative who was leaving after their first visit, patiently explaining how to take off personal protective equipment (PPE) by showing them.

People who lived in the service missed going out so the service organised theme weekends/evenings including comic relief, karaoke, valentines day. For fire works night they made a Guy Fawkes which they named Jenny and was sat in reception with pretend fire around her chair

People who lived in the service missed out on Christmas celebrations as they had an outbreak of COVID-19. Staff secretly organised a re-arranged Christmas Day at the end of February which was a total surprise and the people really enjoyed.

The friends of the service, who fund raise on the service's behalf, purchased a chair that lifts people when they have fallen and can't get up, to be used in event of paramedics not being able to attend, if appropriate.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 18 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.